



Scheduler Release Notes

August 2021

R76

This document contains detailed descriptions of enhancements for the release date / month shown above, as well as explanations of resolved issues.

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R76 Scheduler Release Notes

This document contains detailed descriptions of release notes for the specified release, as well as explanations of bug fixes.

Release Dates

A System Release will take place on the following dates and times for the following servers. System downtime for each respective release can be expected during the maintenance windows:

- **EU Server:** August 9, 2021 at 11:00pm – 3:30am BST
- **POD 60:** August 10, 2021 at 11:30pm – 4:00am EDT
- **U.S. Server POD2:** August 11, 2021 at 11:30pm – 4:00am EDT
- **U.S. Server POD5:** August 18, 2021 at 11:30pm – 4:00am EDT
- **U.S. Server POD4:** August 18, 2021 at 11:30pm – 4:00am EDT
- **U.S. Server POD3:** August 19, 2021 at 11:30pm – 4:00am EDT
- **AUS Server:** August 19, 2021 at 12:00am – 4:30am AEST
- **U.S. Server POD6:** August 19, 2021 at 11:30pm – 4:00am EDT

Supported Operating Systems and Browsers

The following tables show the operating systems and browsers currently supported.

Note: All of these operating systems and browsers are supported, but some may not be actively tested.

Platform	OS Version
Desktop	
Windows	10
Mac	10.13.4 (High Sierra)
Mobile	
iOS	11.4.1 -> latest
Android	6.0.1-> latest

Browser	Version
Microsoft Edge	latest
Google Chrome	latest
Mozilla Firefox	latest
Safari	latest

Enhancements



We are listening! Enhancements marked with the light bulb icon are a direct result of IDEAS submitted in Community.

The following enhancements have been added to this release.

Availability/Preferences

Availability Calendar Weekday Selector/Input Component/Preferences Button

WFR-237903, WFR-237904, WFR-237906: The following minor updates have been made to the **Availability/Preferences** calendar (under **Schedule > Team Setup > Availability/Preferences**):

- Checkboxes have been added next to the names of the weekdays so that managers and employees will know more readily that they can select the checkbox in order to select all the days for that specific weekday in the month.
- The browse and select for an employee's name was moved from underneath the **Availability/Preferences** header to next to the date.
- The gray bar at the top of the page has been removed.
- The **Existing Availability/Preferences** link was renamed to **View Existing**, and the button was moved to the top-right corner of the page.
- The **Availability/Preferences** pop-up window previously displayed in the middle of the page, and will now display in a panel to the right of the calendar.

The screenshot shows the 'Availability/Preferences' interface. At the top, there are navigation elements: a back arrow, 'Availability/Preferences', 'SAVE', and 'VIEW EXISTING'. Below this is a header with a calendar icon, 'Jul 2021', 'TODAY Jul 26', and the employee name 'Lucina Bartelt'. There are also 'REPEAT' and 'Preferences' toggle buttons. The main area is a calendar grid. The columns are labeled 'SUN', 'MON', 'TUE', 'WED', 'THU', 'FRI', and 'SAT'. The 'WED' column is highlighted in light blue, and the 'WED' header has a red box around its checkbox. The right sidebar contains settings for 'Edit Availability/Preferences', including 'Dates', 'Availability', 'Preferences', and 'Frequency'.


Public Webservices

Migrated v1 APIs for Basic Schedules to v2 APIs

WFR-244253: The Basic Schedules APIs have been migrated to from v1 APIs to v2 APIs. All customers using Basic Schedules APIs need to update their integration to use the v2 API.

Shift Requests

Time Off Requests to Look at Work Schedule Profiles in Advanced Scheduler

 WFR-207722: Previously, Advanced Scheduler employees could not request time off for a future date unless there was a posted schedule or the employee had defined working days in their Availability.

What's changed: The Advanced Scheduler engine will now look at an employee's Work Schedule Profile to see what days the employee would have been scheduled at that future time they were requesting time off so that the system will know when to apply time off and when to skip.

Schedules

Added Rule to Create Open Shifts and Allow Shifts to Remain Assigned for TO

 WFR-232797: Underneath the setting, **Remove Employees From Scheduled Shifts On Days That Have Been Approved For Time Off**, in the **Time Off Policies** widget (**Global Setup > Company Setup > Global Policies**), a new setting

has been added, **Keep Shifts Assigned To Employees And Create New Open Shifts On Days That Have Been Approved For Time Off**.

When enabled, an open shift will be created when an employee is scheduled to work on a day that they later get an approved time off for, and the existing shift will remain assigned to the employee so that the employee will receive extra pay/shift premium (depending on what their scheduled time was). Enter the number of hours for the minimum threshold (such as the employee must request 3 hours of time off in order for this rule to trigger) in

the **When A Minimum Of __ Hours Is Requested** field next to the setting.

This setting is aimed toward users in countries with rules that employees are entitled to be paid the shift premium times they **would have** received if they had worked their assigned shift.

The original setting that is still available (**Remove Employees From Scheduled Shifts On Days That Have Been Approved For Time Off**) does not calculate this extra pay due to the shift becoming an open shift and no longer assigned to the employee.

Tip: You can enable only one of these two settings at a time.

Bug Fixes

The following issues have been fixed in this release.

Basic Scheduling: Using Backspace in To field didn't clear the field

WFR-210031: In the **Weekly Schedule** report, when users configured a new fixed shift and pressed Backspace four times in the **To** field, the value in the **To** field changed to **12:00**. This is fixed, and pressing Backspace any number of times in the **To** field now clears the field, as expected.

Basic Scheduling: Autopopulate added 1:00 too quickly

WFR-243719: On the **Timesheet Edit** page, when users typed **1** in the **From** or **To** field, the system quickly autopopulated **1:00**, when the user might have been typing 11:00. This is fixed, and now when users type **1**, the system gives them more time to type more characters before autopopulating.

Workload Manager: Workload Coverage had too many Day Parts

WFR-231663: In **Workload Coverage**, the system now brings in only the **Day Parts** that are in the **Staffing Matrix**. Previously, the system sometimes brought in all **Day Parts** that the company had created in **Workload Manager Setup**.