



WORKFORCE ONE

Enrolling Employees at the Kronos InTouch® Terminal

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IMPORTANT! Before You Begin

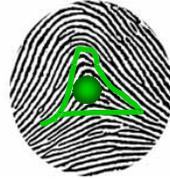
Make sure the terminal has been updated with the most recent employee information.

To simplify the enrollment process, take the following steps with the employee before you enroll them at the terminal:

1. Demonstrate the Lock, Drop and Hold method. When you Lock, slide your finger along the ridge lock without touching the sensor. Explain that this eliminates electrostatic discharge, which can affect the operation of the device.
2. Explain that the employee will need to use this procedure during enrollment and every time they verify. Emphasize that it is very important to be consistent with how you place your finger, and how much pressure you use.
3. Explain that it is important not to slide, twist or rotate the finger when it is on the sensor.
4. Use firm pressure when you place the finger on the sensor. But do not push, it is not a button.
5. The finger should be at room temperature and slightly moist. If your finger is cold or dry, rub your finger in the palm of your other hand, or against your forehead. If necessary, use hand lotion.
6. Does the employee have long fingernails? Does the employee have very large or very small fingers? If the answer to any of these questions is "yes," do the following:
 - Help the employee find their finger core
 - Help the employee position their finger core in the middle of the sensor
 - Make sure the employee remembers how to position their finger core in the middle of the sensor so that they can use the same method every time they verify

About the Finger Core

A **finger core** is the point located within the innermost recurving ridge. Usually, it is located in the middle of the finger scan region, as in examples A and B.



A. Plain Arch



B. Tented Arch

When you line up the first joint with the ridge lock on the verification device, this usually positions the finger core in the middle of the sensor.



However, for some people, the finger core is located a little higher or lower, or to the left or right of the finger scan region, as in examples C, D, E and F.



C. Single Loop



D. Twin Loop



E. Whorl



F. Center Pocket Loop

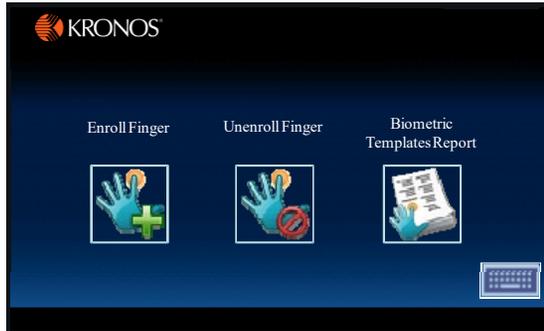
In these cases, you may need to use the ridge lock to align the finger a little before or after the first joint.

Reminder: It is very important to remember how you place your finger on the sensor so that you can use the same method every time!

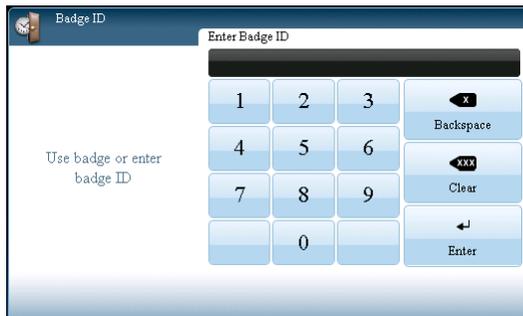
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How to Enroll Employees

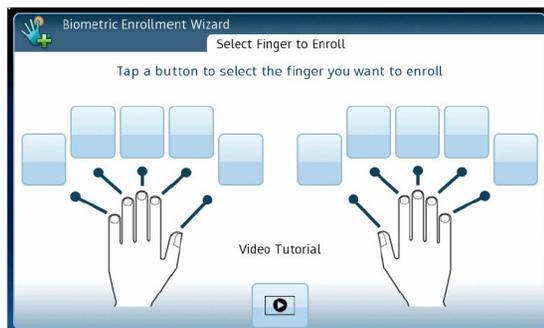
1. Access Manager mode. The terminal displays the Manager mode soft keys.
2. Press the **Enroll Finger** soft key.



3. Enter the employee's badge and then press **Enter**.



4. The terminal displays the Enrollment screen.



5. Select a finger, avoiding the thumb or pinky.

6. The employee is prompted to place the chosen finger on the sensor. Remind the employee to use the Lock, Drop and Hold method when the finger is placed on the sensor. (Onscreen instructions also provide a reminder.)
7. When the terminal beeps and displays a score, the employee can remove the finger from the sensor.
8. If the enrollment is accepted, the employee will be asked to verify the enrollment by re-placing the same finger on the sensor.



9. Once approved, the employee will be given an opportunity to enroll a second finger. It is recommended to enroll a second finger in the event the primary finger is damaged.
10. If the enrollment was fair, the terminal offers three options:
 - Accept Best
 - Change Finger
 - Retry



11. Review the Quality and Content scores. If they are low, consider a Retry.
12. Follow the onscreen prompts until you receive an **Accepted** enrollment.



13. If a Poor Enrollment is received, the employee will be asked to choose a different finger or retry the same finger.



14. After the third attempt, the employee will be offered the option to choose Accept Best. If this option is chosen, the employee will be required to swipe at the terminal.

